
Transfer Knowledge

ForceTen provides employees, partners and customers with “push” and “pull” access to enabling knowledge via structured e-learning, a searchable knowledge base, and knowledge sharing tools. Just in time and just enough content is delivered based on user profiles, through adaptive learning, or based on analytics from performance management systems.

Searchable Knowledge Base for Performance Support

- ForceTen’s Knowledge Portal provides rapid access via search tools to a knowledge base of learning objects, FAQ’s, documents, and best practices
- Learners can pull content related to their roles and responsibilities within an organization
- A self-testing tool enables learners to test themselves to address knowledge gaps using content automatically presented to them

Learning Based on Roles/Profiles

- ForceTen drives content to the Knowledge Portal based on a users profile, enabling employees to access learning related to their role
- The system can be easily integrated with HR systems or competency databases enabling employees to access learning in both “push” (mandatory training) and “pull”(training selected by employee) approaches

Analytics and Performance-Driven Learning

- Ability to move the right content to employees to close performance gaps

Contextualized Learning/Adaptive Delivery

- ForceTen’s object-based, dynamic content model provides the ability to reuse and repurpose content, ensuring learning is relevant, targeted, efficient and appropriately situated for specific audiences

Sharing Best Practices

- Systematic sharing of knowledge and best practices
- Knowledge Sharing facility has 5 main functions including ask, submit, approve, subscribe and search
- Questions are automatically routed to a designated expert
- Employees have the ability to submit knowledge that is routed to designated experts for approval prior to distribution

This is the way



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Real-time Information and Alerts

- ForceTen is designed to support delivery of up-to-date information in real-time production environments
- Information is delivered to specific people or work station in real-time with rapid development tools, instant publishing and dynamic content delivery
- Ability to instantly deliver notifications, warnings, stop orders and corrective instructions
- Interface enables production people to search for instructions and tutorials from the database
- Assessment and learning events can be prescribed based on data received from process management systems
- ForceTen can be easily integrated with process management systems to automate learning interventions